

Website accessibility statement

Based on a model template from Government Digital Services

This website is run by Charvil Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- Zoom in using the browser functionality without losing content
- See clearly links which have been underlined and rendered in a distinctive colour
- Skip (to content) links
- Navigate most of the website using just a keyboard
- Listen to most of the website using a screen reader

How accessible is this website

We know some parts of this website are not fully accessible:

- You cannot modify the line height or spacing of text.
- Most older PDF documents are not fully accessible to screen reader software.
- Content provided by third parties may not be provided in an accessible format.

What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

e-mail: clerk@charvil.com

Telephone: 0118 9017719

We will endeavour to reply within five working days

Reporting accessibility problems with this website

We are always looking to find ways of improving the accessibility of this website. If you find any problems that aren't listed on this page or think we are not meeting the requirements of the accessibility regulations, contact clerk@charvil.com

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the accessibility regulations. If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Charvil Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the **Web Content Accessibility Guidelines version 2.1 AA** standard, due to the non-compliances listed below.

Non-compliance with the accessibility regulations

The content listed below is non – accessible for the following reasons:

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content)

We plan to add text alternatives for all images by December 2020. When we publish new content, we will make sure our use of images meets accessibility standards.

Disproportionate burden

It is not always possible to change the device orientation from horizontal to vertical without making it more difficult to view the content. This fails WCAG 2.1 success criterion 1.3.4 (orientation). Given the large number of pages contained on the website's navigation menu, the need to scroll to view all the pages contained within the menu is unavoidable. However, certain enhancements have been made for vertical screens, such as mobile devices including an expanded menu (when unfolded) showing all site links.

If the web accessibility tool on the website itself is used there is no truncation or overlapping. This has been tested with a range of modern browsers on Windows and Mac. However, some web accessibility software or web browsers provide functionality to set different aspects of font and colour which may force a text size change, which could cause truncated, obscured and overlapping text. This fails WCAG 2.1 success criterion 1.4.4 (resize text).

We have assessed the cost of fixing the issues with navigation and accessing information. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We will make another assessment in February 2021.

Content that is not within the scope of the accessibility regulations

Many of our older PDFs and Word documents do not meet accessibility standards – for example, they may not be structured so they are accessible to a screen reader.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they are not essential to providing our services. Any new PDFs or Word documents we publish will meet accessibility standards.



How we tested this website

This website was last tested on 28 July 2020.

We tested:

- Our main website platform, available at www.charvil.com

What we are doing to improve accessibility

Our main goal is to continually improve website accessibility and increase the overall performance of the website for visitors. This statement was prepared on 12 January 2020. It was last updated on 12 October 2020.

Charvil Parish Council

Miranda Parker, Charvil Parish Clerk

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www.charvil.com